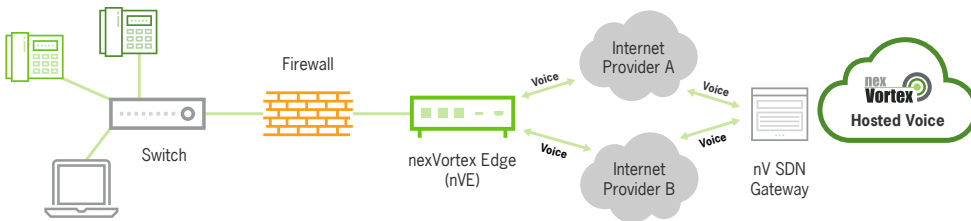


Managed Hosted Voice (mHV)

Delivering Quality, Availability, and Visibility for Hosted Voice

As the urgency to migrate to Hosted Voice service increases, the industry continues to battle challenges with quality, reliability, and finger pointing. Problems typically occur between the hosted cloud platform provider and the customer premise due to reliance on a single, unmanaged ISP connection.

nexVortex addresses these challenges with its Managed Hosted Voice (mHV) solution. Now you can confidently move to a Hosted Voice service that delivers Quality, Availability, and Visibility.



mHV Service Implementation

Service Requirements

- » Two Internet Connections
- » Customer Provided Firewall
- » nexVortex Edge Device
- » nexVortex mHV Service

Quality

Voice Packets are Replicated

nexVortex's patent pending technology utilizes two ISP connections. We replicate voice packets and send them to and from the premise to our cloud-based hosted platform.

The SDN Gateway at the edge of our hosted cloud chooses packets from both ISP paths and recombines them into a single stream thereby compensating for packet loss incurred on either ISP connection. We directly peer with most major carriers which helps reduce latency, packet loss, and jitter.

Availability

Reliable, Dual-Path Delivery

Voice is sent from the premise to the cloud over two different ISP paths, and data is passed over a primary ISP path. If an ISP failure occurs or quality is impacted on one ISP path, the other path will automatically be utilized.

Visibility

nexVortex Edge - nVE

As part of our mHV solution, we provide a proprietary nexVortex Edge device (managed). This provides a demarcation point on the customer premise with dual WAN interfaces, which is accessible through our NOC. The edge device is fully monitored.

Pricing

nexVortex Managed Hosted Voice service can be added to any nexVortex Hosted Voice service location for \$35 per month on a standard 3 year term. This includes the Managed Hosted Voice service, monitoring, and rental of the nexVortex Edge device (nVE).

