

# Optional Features & Accessories

## Hosted Voice, nV250, nV1000, mSIP, and Custom Plans

Hosted Voice, nV250, nV1000, mSIP, and Custom service plans come with a specific set of DID (new or ported), Toll Free numbers (new or ported) caller ID name support, an E911 location as well as an external conference bridge. If you require additional counts of any of these items, they can be purchased separately in accordance to the pricing schedule provided below.

### Additional DID and Toll Free Numbers

You can always add more DID or Toll Free numbers to your Hosted Voice, nV250, nV1000, or mSIP service plans. DID bundles include features such as caller ID name and number porting. Toll Free number pricing includes new or ported Toll Free numbers.

### Discounted Toll Free and Outbound Calling

All service plans can run metered Toll Free and metered outbound calling minutes beyond what is included in the service plan. Discounted Toll Free and outbound calling bundles can be added to any account.

### Benefits:

- › Multi-Site E911 Support
- › Discounted Toll Free Bundles
- › Conference Bridge Included
- › Auto Detecting Disaster Recovery
- › Custom Reporting Packages
- › Service Monitoring

### Additional E911 Locations

Each physical location using nexVortex services must be registered for local E911 support. This includes additional offices or remote phone deployments. Registering each address and testing it using a nexVortex E911 verification code is the only way to ensure your phones are routed to the proper local 911 PSAP (Public Safety Answering Point). Each service plan includes support for one E911 location. Each additional E911 location has a monthly charge of \$2.50.

### Conference Calling

Each account includes an external conference bridge which can host up to 35 participants. Conference minutes can be purchased in bundles or at a metered rate as low as 5 cents per minute.

Additional DIDs	Monthly Cost
1 DID Bundle	\$ 2.00
25 DID Bundle	\$ 31.25
100 DID Bundle	\$ 85.00

- Caller ID name is included.
- Number porting included.
- Number port orders that are rescheduled or canceled can be subject to cancellation fees.

Additional Toll Free Numbers	Monthly Cost
1 Toll Free	\$ 2.00
15 Toll Free	\$ 15.00

Toll Free Service	Monthly Cost
Toll Free Metered	See Service Plan
10K Minute Bundle	\$ 200.00
25K Minute Bundle	\$ 475.00

- Rates represent Toll Free calls from the Continental US and Canada.
- Larger minute bundles available.

Outbound Calling Bundles	Monthly Cost
10K Minute Bundle	\$ 150.00

- Rates represent outbound calls to the Continental US and Canada.
- Larger outbound calling bundles are available.

E911 Locations	Monthly Cost
Each Additional E911 Location	\$ 2.50

- E911 pricing is based on each physical address registered.
- E911 is not offered outside the United States.

Conferencing Plan	Monthly Cost
Metered	5¢ Per Minute
5K Minute Bundle	\$ 200.00

- Conferencing minutes are calculated for each person on the bridge.

